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	2-4	n√a	10	-	-	_	1		1		1		_		_		1	_		_	L	
Truly appreciate the help, could not make it without the part of rent you pay for me. Thanks.	.	n/a	10		-		_													_	ļ	
	5+	yes	10	F	-				_		_		1					L		_		
	2-4	yes	8	_	_	_		_		1		-1	_	1					_		-	
We are very pleased w/ the program and staff. We feel very fortunate to be a part of the program.	2-4	8	8		· -	-						-1		<u>-</u>	1		1		-		<u>.</u>	
I have no complaints.	υ		ō		-				-		_	L		_	<u> -</u>	L	_	L			ļ. <u>.</u>	<u>-</u>
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So far everything is ok with no problems.	2-4	8	10	F	-	 -	_		-		۱.		1	1	1		<u></u>	L	_	_	-	
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I have a job but I can switch day off to make appls and I like calling when I have a question on the forms each year	Ş.	yes	10		_		1		11		_				<u>-</u>		1					<u>-</u>
	24	n/a	9		_	_	-				_						_			<u>-</u>		
It enjoy where I live but I think the agency clients should be more informed and info should be more accessible to blind clients	5+	no	<u></u>	-		<u>-</u>				1						1		→		_		
	2.4	yes	10	-	-	_	<u>-</u>				_		1		-		_	_		-1	_	_
Overall I am very please with the housing program	5+	n/a	10	_	_		1		1		1		1		-1		1			_	_	
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Requesting info re: how the rental assistance was arrived, in the past it has not always been patiently explained. I haven't had to request it in the past 2 years. Maybe it's changed.	5	סה	9				-1		1			-		_	_				1		-	
I am a caregiver for said lady, low housing has been a blessing for her as she is extremely low income, elderly and disabled. Thank God for you.	Ţ.	n/a	10		_				1													
We have always been treated great in your office, phone and inspections.	24	yes	9				_		-								_				-	-
Very efficient! Haven't had any problems. Thank you.	5+	yes	-		_	-			1		_		1		_					1		-
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You all do a fine job!	7	2	9		-		-		-		 		-	<u> </u>	1		-					-
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before I started (civilig HUD I was very fat behind on rent. I need help wit getting this pald because this house is very unhealthy. I have mold growing on my walls. I can't take it anymore but I need help moving.	24	yes	ю			-							_	_		<u> </u>		-			_	-		-	-	-
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This is an awesome program.	F	yes	ō		-	-	+	-	. -		-	-	- 		-	+	-		+	+	•	+	†	_		-
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Thanks for having S8.		n/a	7			1	1			1	-		<u></u>		-	H	Ξ	-	-	-		F	-	F	-	
The inspector for my annual inspection this year was very polite and friendly. All of your staff has always been great but this lady was someone I hadn't met before and she was the nicest and most respectful inspector I have had yet.	پ ب +	yes	10						_							-	1						-	_		-
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I am very grateful for S8 and thank you.	_	yes	ō		-	1					-	Ë				_	-	-	F		-	F	╁	1	-	-
Thank you. Appreciate S8 and staff. Very satisfied w/ service.	Ş.	ī√a	ö		П	1					_		1			-	_	-		L	-	F		<u> </u>	_	-
They have been more than nice w/ me and I appreciate the help. I don't know where I would be today. Thank you.		5	œ			-		1		-								_			-			-	-	
I am very satisfied w/ all that I have contact w/. I think there is none better than XX.		8	-		_		_		-7		_		<u></u>			_					_					_
Very satisfied.		yes	9						_		_				_		L	-	F	-	-	-	<u>-</u>	_		
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Thank you for the lovely home. You're all superlative. Many thanks.		yes	5			_					-	_	_			1		H			-		-	Ė	_	
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Extremely helpful to studies.		3	9		4	_		1			1		-		-							F	_	_	-	
In my experience w/ financial work in in the past she said you don't have mental illness you are emotional. She had no right to say that. I am suffering w/ poor mental health problems. My family had lawyers set me up when set up used that way was not a part of my life apt managers did same thing similar. It's apparent to the housing was in on consipiracy.	ٽ _ا +	70	ω		<u></u>					_	•		-		_		<u></u>					_				
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XX has always gone above and beyond to help with any questions or paperwork. She is an asset to your staff and her clients, I hope you know this. Thanks.		%	5			<u> </u>			<u> </u>				-			1		1			_					-
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I am so glad housing is available to me. W/ out it I am sure I would be on the streets.		yeş .	10			_		_		1			<u> </u>			_		>		<u>-</u>			<u>-</u>			<u>-</u>
l have no complaint at all. Thank you.	_	3	10			1) (_		1		_	_		_				L	-			Ė		
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		-	Our experience overall has been respectful, pleasant and most of all has given us a stable home at a time we need one. Thank you.		I would like to talk to someone about purchase of a house or trailer.	Inspector did not check 2nd door or smoke alarm, stove, exterior previous inspectors did.			Very satisfied in all phase of the S8 program.		ust wondering when I move in May if you guys help people moving in another place like deposit or something if the person won't have the money to move and the person really wants to move out where the person is now as soon as the person's year lease is up.	Great program. Awesome people working in Eugene. Keep up good work.					really appreciate this program.		I am thankful for the help I have rovd from your S8 program, especially being on limited Income and disabled.	When my son was diagnosed w/ MS and I was going to be unable to work, you guys were wonderful and understanding. Thank you.		I've been impressed w/ the professional treatment given me and how polite the Eugene staff has been. I am very thankful and grateful to S8.		am very grateful for this program.					Everything is fine. I have been treated very well by everyone.	Thank you for our home.			-		COMMENTS	
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bad, like she is too good for anybody. Her name is XX. I am not the only person she is this way wr. I've heard other people's opinions of her and she is the same way will them. She is not liked by everyone I know.	ર જે છે	n/a	4						<u> </u>			۵.		<u> </u>				_				_	1
Very unsatisfied w/ Intake counselor. Her attitude is snotty. Makes me feel very	_			-								-				_	_		_				
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Thank you for this program and the courteous employees.	1- 1-	yes	9		_	_		_				>		-	_	_	-		-	-		-	1
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Xx is a gem. She is very knowledgeable, factirul and responsible in her job; Always gels back to me on anwering any questions I have. Always an upbeat attitude. I could not survive w/out you all.	2 2 2	yes	6							_		-		-		-		-				-	i
	24	yes	10		-	-						_	L				-	-	-		_	-	1
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Thank you so much. This program and staff are wonderful in helping me in many ways. I appreciate your hard work.	2-4 W	n/a	စ				<u> </u>							-						_			_
Don't be such a cheap skate, pay for the stamp. To hold back funds because of one small issue is not right. A grace period of 7-30 days would be nice. Nobody is perfect, even your staff for being on time and courteous when you are late.	- - -	yes	œ		1		_					<u> </u>			-					_			
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Very helpful on our last move.		3	a		-		-	_	-	L		-	-	-	L	_		_	-	_		-	1
My Income worker is, a lot of the time, cold, rude, short and down right a b— to deal w. I hate calling or seeing her and it makes my life more stressful. I em not a child. She doesn't need to talk down to me. This is why #3 is marked low. Everyone else treats me w/ respect.	™	3	2				-		-		1		_				_			_	,	<u>-</u>	· ·
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	2-4	yes	ō			-		-		_					-	_	-	-	F	-		-	1
Thank you very, very, much for all your agency has helped me and my family w/. We greatly appreciate it very much. You're a wonderful agency.	2-4 N	yes	1 0	_			-			-		-		-		-				 		_	
	5+	5	ó	F		_						-		-1	-		-	>	F	-		-	1
	2-4	yes	10						_			_		-1			F	-	-	-		-	1
	24	yes	8		-	\vdash	-						=				-		H			-	T
The biggest problem w/ S8 is not necessarily the staff or services but the prejudice in the community, especially w/ landlords. This is a pervasive problem and will continue as long as the poor are allowed to be openly discriminated against. One thing S8 or the government could do is some sort of education or PR showing that S8 recipients are not drug addicts who trash houses.	2 4 σ β Ω 5 ∃	n/a	68			<u> </u>	<u> </u>					_	_										1
	ă		D VD (10 most sat)	VD (10	-	D VD VS S	S D	š	S D VD	VD VS S	8	VO VS	S D VD	٧S	S D VD	VS S	D VD	- SV	0	VS S	ΟVD	VS S	٦_
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Information ٧S SDVD Staff | VS S D VD Referrals for addri Info VS S D VD Staff resp Timeliness of appointment ٧s SDVD Timeliness of arrival VS S D VD & respons VS S D VD by Inspector VS S D VD Info recyd on Scale of 1-10 Aware of Time repairs needed Polite & court, accessib. recyg COMMENTS staff features 7 IS8 VS S D VD (10 most sat) (yesino) **-**1 6 **⊕** 5 5 2 6 2 9 히히 ㅎ æ ㅎ no yes yes no yes yes 3 € ₽ s n/a n/a 굺 n⁄a 2 2 ᇹ 5 24 5 2 2 2 5 2 뚜 2 + 12 2 2 **ب** ç, |⊈|-|-Just pray your continued help w/ housing cost continues among budget cuts. A website would be very helpful. Would like to know about getting a 2 or 3 bedroom house. All three of us are disabled. Need a place that has accessibility to ground level and handicap bars for bathroom. Place to keep cat.

Everyone I have interacted w/ at HUD has been prompt and thorough and also very kind. Thank you for all your help. Even caseworkers. When you want to better your life in a different apt, either across or where you live, they won't do anything to help you on that. Asso because they control the money for the most services should be much better more people, more options to choose from. I do sometimes think Housing doesn't do there job when a person wants to move. I would think Housing would be happy there job when a person wants to move. I would think Housing would be happy Last year inspection I was under impression by my landlord that my roof would be repaired the following summer. It has still not been repaired and every time I ask him, he says he is working on it. It has been over a year. Every process and response is fine. No complaints. about a person moving on to something better. Well I was wrong. I'm very thankful for S8. You're doing a great job. I love my home thank you so much for being there to All is fine When you want to move the HA's are a very negative and controlling people have been treated good from the counselors and staff at Day Island HA. Doing fine.

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XX and XX are great.	yes 5+	ļ		-	-		-	-	<u> </u>		+	+	+	-	+	-	<u> </u>	+	-
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I am very happy w/ this program and grateful. Thank you very much.	n/a 2-4	Ė		F		-		-		-	-	-	-	-	+	-	-	-	
	yes 2-4	10 y		F	-						-	-1	F	-	-	F	-	-	-
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thank you for letting and helping me get on S8.	no 5+				_						_	_		<u>-</u>					
I have no complaints. I have been treated w/ respect.	yes 5+	10 V		-	1	-		-		-	+	_		-	-	-		-	-
Because of my low Income I really appreciate having S8. Everyone has treated me w/ respect and courtesy. Thank you.					_	-				_	-	-			_	┢	-		_
		10 Y							 -			-				-	-	<u> </u>	
How would I add someone to my S8?					_			-	-	-	-	_				-		-	
You folks are the nicest and politest and professional people in the world. Thank you for all your help.	n/a 5+							-		-		-				-		-	
I like the HA very much.	n/a 5+	6	F			<u>-</u>		_	-	_	F	_	F	-	-	-			
	5+		-	-		_			_	-		_	_		<u> </u>	-	-		
I think XX is a very nice and understanding lady.	0 2-4					_		-	-	-		-	_		-	╁		-	-
					_				E			-	_	_	<u>-</u>			_	-
XX has been very helpful. It has been a pleasure to work w/ her.	yes 5+	10 V			-	<u>-</u>		_		-	F	-	_	-	_		L	-	
I am also a part of the FSS program and am equally happy w/ them.		10 10				-		-		_	H	-	-	_	-	-	L		
There is no way to say how deeply I appreciate this agency. I hope to help repay my debts to all by continuing serving Decisions for Seniors.	yes 5+	10 y				-		-		-		-		-		_		<u>-</u>	
	70 2-4	_			1	_				_	-	1	_	_	-	-	L		
I would like to know about any changes in S8 re; budget cuts on the state and federal level. Will S8 even be available within the next few years? Will we end up homeless again?	24	5						-		-		_							
A ramp for the front door would be nice so would hand grips for the shower.	no 2-4	ō		-		_		-		_		-		_	 	_			
	n/a 1-	8					-				_		_	_	<u> </u> -	_		-	
	no) 5+	10			_					-	L		-	-	_	_		-	
	yes 2-4	10 / y			_	_		-		_	_		-	_	L	-		-	
	n/a 5+	_				_		_						_		-	-		
I am very pleased w/ everything. Your staff has been very understanding. They treat you w/ respect.	yes 2-4	10 y			_	<u>-</u>				-		-	_ -					_	
From income eligibility to home inspections the staff has been excellent. When checked off the above I meant every word of it.	n/a 5+	~				-		_		_	_			_		<u>.</u>	_	-	
	(yes/no) Yrs	l I	D VD (10 most sat)	VS S D	O VO V	vs s	0 V0	VS S	S D VD	νs	S D VD	o s	0 40	D VS S	S D VD	VD VS S	SID	VD VS	VS S D
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COMMENTS	repairs needed Polite & court accessib recyn	e & court. ac	Poli	pairs nee		by inspector		å respons		of arrival	then.	appointment	ő	staff resp	큥	addt'i info	edge	knowiedge	nformation
	are of Time	Scale of 1-10 Aware of Time	on Scal	info recyd c		Mell treated		inspec knwige	SSet	Timeliness	Timeliness of	Timean	ess in	Timeliness in	Referrals for	Reterr	_	Staff	Requesting

Requesting Information Staff ٧s 0 70 Referrals for addt'l info VS S D VD staff resp VS S | D | VD Timeliness of appointment VS S D VD Timeliness of arrival ٧s s D VD VS S D VD Inspec knwige Well treated & respons by inspector ٧ S D VD VS S D VD (10 most sat) (yes/no) Yrs repairs needed Scale of 1-10 Aware of Time
Politie & court, accessib. recvg COMMENTS
staff features? S8 ㅎ 히하나하 리하 7 10 10 5 5 5 5 ä ð ᇂ ð 卜 ᇂ 5 5 yes yes yes yes a no no no 7 7 7 7 7 8 S n/a Se. 징 yes n/a yes 롨 랋 忌 ᇢ 4 4 4 4 4 4 5 2 2 5 2 2 2 2 2 2-4 ÷ 5 2-4 | couldn't make it without you. I sleep a lot better now w/ your help. ş ş Thank you l am very satisfied w/ everything.
I am Interested in the program you have to help people w/ classes re: buying ∞ has been very helpful. The inspectors have been kind also helped me a lot. Please keep up the great services. I was especially impressed w/ your handling of my family emergency needs last August when they conflicted w/ my annual check up date. Everyone I have had dealings w/ has been very pleasant and helpful. We just hoped for less rent \$238 is quite high. I would be willing to reduce the rent if it would help her. Thanks. Are downpayments absolutely necessary to purchal Homeowneship program?

I was surplised hearing from you 5 months after the fact, recall w/ true clarity. I do wony about the one year inspections. I can only hope I will be able to stay where I am for a while. home or what programs you have. kindness and very well taken care of been great There has been a few times when an income has been rude. Other than that it's have no problems w/ S8 or my caseworker XX. I've always been treated wi purchase Somewhat difficult to property The program has through

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Normally well but last inspector was rude.		ļ	_	_	_	_	-				_	-		_	_	_		_ _	_		1	L	_	<u> </u>	_
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	n/a 5+	10	_	_	_	1	_	_		_		_		_				_	-			-	_		_
We have been so blessed w/ the HA staff.	no 5+					_				1		_		-	_		-3	 	_				L	Ŀ	_
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My 91st birthday is 2-25-03 and I live alone w/ some help from a good friend.	No 5+	10			_				1			-					_							-	
	n/a 5+	Ļ	_	L	Ē	_	L		L	-		-				L		F	-	L		<u> </u>	L	-	
Thank you so much for helping me.	yes 5+	10 —	_	L		<u> </u>				-	F	-			<u> </u>	_	-		-	L			ļ	╀	_
No complaining.	r√a 1-	6	_	E	Ē	<u> </u>	L		-	L	F	-	_	_	F	-		F	_	L			F	<u> </u>	_
_	n/a 2-4		_	L	E	_		-			F			_		-		F	_		-	\vdash	-	_	į
This whole experience has been very beneficial to me. Could not have lived independently without it. Very much appreciate all you've done for me.	n/a 2-4	6				_						_										->	<u> </u>	-	
	yes 1-	F	-	E	L			Γ	L		F	-		Ē	-	┞						-	_	-	1
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	n/a 5+	8				_	-		-		-	-		_		-	-		_	L		-		_	
I feel tucky to have this service. Thank you.	76 5+	9		L	-	F		_	L	-		_		-	L	-		-	_		-	-	L	 	_
I was so impressed at the staff when I applied for housing. It was a hard thing for me to do but due to my health and other matters I had to. Thank you very much for being there when I needed help. I am very impressed by how well they keep up the grounds to the apts I live in. It is so nice to have people out there who care.	no 2.4			· · · · · ·	_	_		_						-			-							-	,
	n/a 5+	ō		-		F			L	-	F			<u>-</u>	F	-		-	_	L	_	+	_	<u> </u>	_
I am very satisfied w/ everyone at HACSA	no 5+	ō		_	Ē	<u> </u>		<u> </u>		<u>-</u>	F	-		_	_		-	-	-	L		-	_	-	_
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FSS program. Mailed brochure back.	-				Ē	_		1		_	F	-		_		H	-		<u>-</u>	L		-	Ŀ	-	
	yes 1-	8		_		_		1		1		1		1	_		_		<u>-</u>			_	L	_	_
The program is great	n/a 2-4	П			-	F	-		<u>-</u> 					_					_	-	-	-	E	L	_
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Everyone has been really great	1	9	\downarrow	1		-		_		_		1		<u>-</u>				\dashv				1		1	
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My medical costs have significantly increased.						_				-		-1	_	_	_	_	_					1	_	1	
From Intake down to my 1st recent annual inspection, I have not had a more usel friendly, needed assistance-experience ever. Every staffintake/manager have all been efficient, professional and caring individuals. A very competent bunch that not only helped my daughter and I but left our dignity in tact. Give them all raises!			_					<u> </u>		<u> </u>		<u> </u>		_				 -	-1			<u> </u>			•
	(yes/no) Yrs		(10 most sat)	о У	s	SA GA G	S	VD VS	SD	SY G	מע ם ו	VS S	D VD	s	sv av	SID	S	D VD	SSA	D VD	s	VD VS	ם אין פ	SSA	
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	24	3	10		_		_	_				1			-	_	_	-	_		_	_	
All around great help.		yes	6				_	<u>-</u>				_			1	_	1	_	1		_		
Keep up the good work!	2-4	yas	10		_	-1	_	-				1			_	_	_	_	_	_	-		
	5+	yes	10		_		_	-		_		1			1	_	1		1		-1	-	
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None at this time. Thank you.	-1	õ	10		_		_					_			-4	_	1		1		_		
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This month is my first month.	1-3	n/a	, <u>s</u>	t	+	-		<u> -</u>		<u> -</u>	-		┿	-		t	-	1	-		-	+	
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Am I eligible for a bigger apt. I have a one bedroom. I love my apt, but would like more room for storage and closet space.		3	:			-				-		_					-		_				
	5+	yes	10		L	-		_		_	L	-		_					_	E	-		
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Thank you.	٠.	n/a	6		<u>-</u>		F	_		_		_	Ė	_			_		_		_		_
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	24	칾	5	-	-			_	E	<u> </u>	L	_					-	_	_		_		
\$55 a month isn't enough to pay electric bill in the winter and my bill is over \$200 inght now.	24	yes	5					_		-			_						_			_	
I have had nothing but good results from S8 and my worker since I've been on the program. Thank you.	24	yes	φ		_									-			1		_		-		
No issues at this time.	5+	8	10			<u>-</u>		_				_		_			1	_	_	_	_		
Great program. Thank you.	24	yes	5					-		-		_	ŀ		-		-		-		_	L	
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	2-4	yes	5			-	_	-		-	-	_		Ì	1		1	_	<u> -</u>		_		
Thank you so much for all the services, I have been blessed w/ \$8.		yes	10		-	1		1		1		_			_		1		_		1		
	ş	9	_		1	_	1	_	1		-		-					_		1		-	
		yes	8	-	1			1		-		_	_				1				_		
I have never had any problems w/ S8 housing staff. They have always been very helpful and I appreciate them. Thank you for a great job.		ďa	5			_		_		_					_		-		_		_		
	ş	yes	10		_	1		1		1		1	_		1		1		-	_	1		
	_	⊓/a	9			1		1		1		1			_		1		_		1		
The last inspector that showed up XX, a black haired woman, did not do the job all the way, only half way. Also needs an attitude adjustment. She was very rude to both me and my roommate.	24	20	2						1			1		<u> </u>									1
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staff features? S8	88	features?	7			_	- -	-	1	-	\downarrow	_			+	_	-	- -	-		-	7	
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				-		-	1	-		15	yes	_!	Everyone has been wonderful.
-	-		1	\ • • •	1 - 2		-	-	1	9	3 8	ψļ.	Can S8 be transferred to any family member or non family member?
1	1		-	-		-	-	-	-	ď	3	,	m not eligible for any of your programs: self sufficiency program. I would t
٠.										· .			I am not eligible for any of your programs; sell suinciency program, i would we have there are more people like me. It would be nice if somehow you could save money, stamps, papers, man or woman his and a deep depression for me because I am very aware that this is as good as my life will get. Until a time when
-	-	-	-	-		 -		-		•	1	1	Sympathetic and helpful. When I need help your lady told me that you probably
-				-			-	1		10	yes	57	would be there.
_	<u>-</u>				<u> </u>		<u>.</u> .		1	10	n/a	24	In the past I was on S8 in Salem. The people were ruce and compaste, was beyond homble. In Eugene my experience is quite the opposite.
\		•		•		•	•	•		 	¥69	<u>پ</u>	If not for S8 I would not be able to live in a decent nome. I am really markings.
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yes 5+ thankful I have the great help provided by \$8.	10										1	1	1		
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Na 24 grateful for this program. We are a family wr bour parents in source as no are	5		_			1						-	_	_	<u>-</u>
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yes 2-4 I have been pleased w/ all of your staff and help.						1	-	-	- -	1	-	-	1		
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My strass level has gone down a lot about housing womes. Inank you very es 2-4 much.	9		-		1	-	-	_	-		_	_	·		
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no 5+ I think all of you do a great job.	10				-	1	-	-		<u>.</u>	† †		•	1	1
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My daughters and I are very grateful to the whole team at S8.	-	8	1					-		=		-	-		_		<u> </u>	<u>-</u>			_		<u> </u>	$\overline{}$
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Too know this area is very large. Thanks.	Ų	yes) ē	ļ	ŧ		- -		\ -	†	+				+		+	-	-		-	+	-	7
believe you work hard! Timeliness of appts, is difficult for me when I schedule and wait (at my choice)! want to be there. I have only seen 2 out of 5 appts, Late.			; 						•															
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S8 program has saved my life.	2-4	yes	8			1		-		-		-		-			1)	1		-1	-	-	Γ
	5+	yes	10			1		-		-1		1		1			1		1	_	1		-	
My only concern is when there is holes in the carpet, why we can't get the landlord to replace it.	2-4	yes	9			-				<u></u>		<u> </u>									-			l
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don't know what we would have done w/out the help of this program. We have been struggling financially due to physical disabilities and set backs so we are very grateful and feel blessed to know that there was help for married couples that worked hard till we broke down (injuries and illness). Thank you for all your help you were a Godsend.	1	yes	10			1						<u> </u>		-			1				-			
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S8 is a Godsend to us all. I pray to God they don't attack that in any of their budget cuts. I am so thankful to be on this program.	2	n/a	ő			_				_		-		_			_						_	1
Landlord had to be called dozens of times before he fixed running faucet in tub. Gene tends to not show us mail. Can support agency be sent notices of inspection. Landlord will not replace stove, safety issue. Just put sheet metal ever burners not working.	ن +	n/a	10			_		<u> </u>		_		٠		<u></u>			-1		-1		_			
Everyday I wake up in a beautiful 3 bedroom house and I am grateful to be able to afford it. Thank you S8 staff.	7	yes	6			-		_		-3		-					1		_					1
You had better teach your ladles directions. I find the first lady lided about a shed being on the NW corner of the back yard. There is no such shed there. I wouldn't want her to give me directions on how to get to New York. I'd never make it. Thanks.	5 1	yes							_			-1		_		<u> </u>				<u>-</u>				
Would like to Join the program for FSS, where you save money for me.	2-4	9	9			_			-	L		_		1	L	1	Ŀ	1		1			1	
	2-4	yes .	6			1	1		1				H	-1	Ц		1	1	_	1	_	_	_	
	Ť	n⁄a	မ						1			1				_	\dashv			_		_	_	-
If it had not been for the S6 program my daughter and I would have been on the street. I appreciate everything they have done for me greatly.	24	n⁄a	5			-		-		_							1				_			
Need into for moving to a house-how big or # of bedrooms does my voucher cover? How long Is the waiting period between moving out of a 2 bedroom apt to a 4 bedroom house? Also would like to have my partner shoyfriend's son (age 18 yrs) live w/ us in the house. What is the procedure/steps?	**					_															<u>.</u>			
	ž	(yes/no)	ı	D VD (10 most sat)	_	VS S	5 0 6	VS S	S D VD VS	VS S	0 40	VS S	D VD	VS S	O VD	s	VO VS	SID	VD VS	S	Ś	0 40	VS S	۷
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Incorrection Inco	I'm very appreciative of the benefits I receive from S8 program.		ég.	ŝ		1		I	1		ļ											
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Incomposition Incompositio	wish It were easier for couples on a fixed income to get into a house.	_	yes	9	_	_				_	-	<u>-</u>		-	4	_	<u>-</u>		_		_	_
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	In a list affitual dispection the inspection was the durin expressed a population toward the end of the inspection. She became angly and stalked udely I felt. The second (different inspector) was quick and professional was quick.		n/a	us .						_		<u> </u>		-3								
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Knowledge addfinto staffrosp appointment Ofarrival & respons by Inspector repairs needed Polite & court, accessible (erey of the court) Court Cour	cor the most part I am satisfied w/ S8 but have some rude experiences w		yes	9						_	-		-						_			
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Richarded Additinio Addi	Thanks for your help		8	-:		╁		-	F	-	-				-			<u>-</u>	_			
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Rnowledge addf' info Staff rasp appointment Of arrival & respons by Inspector repairs needed Polite & court. accessib. racve File	38 has helped me and my children very much. If it wasn't for this program yould probably have been homeless. Thank you.		yes	-						_				_		-		-				<u>.</u> .
Rnowledge addff info staff resp appointment of arrival & respons by Inspector repairs needed Politie & court. accessib. recyg vol. vs s D vb vs s vb vs s vb vs s vb vs s vb vs s vb vs s vb vs s vb	With the cost of Inflation on the rise, will that affect our rent amount? Price bod are rediculously high.		п/a	8		_		_		_		<u>.</u>						<u> </u>			-	
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Rnowledge addff info staff resp appointment of arrival & respons by Inspector repairs needed Polite & court. accessib. recyg	tost of your staff are arrogant, unintelligent little beings who seem to diothing more than to flaunt and misuse their power to intimidate those who our services. I can assure you, if I were able to take complets command of riganization, for just one day, the foots would find themselves picking themselves the sidewalk in front of the HACSA office and in dire need of a new jo		n/a	ω		<u> </u>		_	-			_			<u>-</u>				_			
Rnowledge addt1 info Staff resp appointment Of arrival & respons by Inspector repairs needed Polite & court. accessib. recvg	is I get older the inspections get harder for me. I may get to a point where I o have someone come in and help me get ready. I am afterall 75 years old ufferent health.		70	8				-1		1	1				<u>-</u>		-					<u>.</u>
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Knowledge addt'l info staff resp appointment Of arrival & respons by Inspector repairs needed Polite & court, accessib, recvg	am very satisfied w/ my housing. When my inspection was done the lady water and caring. She made me feet comfortable. Thank you.	24	n/a	10		_				1				<u>-</u>	-			<u>-</u>		_		_
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l am so very thankful for the assistance at this time in life.	7	8	ö	F	L	-				-		-	L	_			E	-			-	_	l_
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Return calls from worker (income worker) is not as prompt if at all sometimes as	24	5	ō	+	1		$oxed{\mathbb{E}}$	-	\downarrow	-	+	_	_	+	+	_		-					<u>_</u>
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Everybody has treated me very nice. Thank you.	-	yes	10		L	_							<u>-</u>		Ē	1	Ŀ	_	E	-1		<u>-</u>	Γ
L_	7	n/a	6		1		-3	L	_		<u>-</u>	_	1			1		1		1		_	
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Thank you to all the HA staff. You have always oeen neiphul and courtecus. Iruly appreciate the assistance which has helped me and my family through some financial troubles and allowed me to pursue higher education. I plan on graduating in the Spring. Mahalo and Atoha to you all.	<u>.</u>	n/a	-			-		<u> </u>		<u>.</u>		1		<u></u>		- -		-					_
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The only time I was dissatisfied was when they doubled my rent. She lowered it last year which I am pleased.	5	3	6	_								-		1		1				1		<u>.</u>	
	5+	yes	10		1			1	_	1	H	1	_	_		1		_			_	_	
It is a wonderful program that keeps adding more and more wonderful programs. Such as ssp and homeownership.	24	π/a	1 0									1		_				<u>-</u>					
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I wish all government agencies were as efficient and pleasant as yours.	5+	₽a	-		_				_	1	- 	1		_		1		-		-			_
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	2	3	5			•				-				•		•		•					. 7.
I am very grateful for S8 while my husband and I put our lives together. It has saved our family many times and has allowed us to live a normal life and give our children opportunity that otherwise would not be available (sports). Thank you very much.		yes	5							<u>.</u>		-				-		-					_
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Ine ten cents per mile travel expense you allow for the lamount.	Ş	8	ត់		-			-								_			_	<u>-</u>			_
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	of Time	Aware of Time	Scale of 1-10		Info recyd on	Н	Well treated	Well	Inspec knwige	Inspec	ness	Timeliness	ess of	Timeliness of	ass in	Timeliness in	9	Referrals for		aff.	Staff	Requesting	₽
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